

COO DITS 045 PSTN Switch Off 2025



Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
COO DITS 045 PSTN Switch Off 2025 18-Aug-2023 Zakki Ghauri	<p>Cause: BT will retire their PSTN (Copper) Network at the end of 2025. Rendering all current connections redundant.</p> <p>Event: All current PSTN (Copper) connections will become unusable by the end of 2025. Forcing an upgrade to digital fibre or mobile services.</p> <p>Effect: All of our PSTN connections will cease at the end of 2025. This is in the range of 8,500 connections, which are linked to Lift/BMS/Fire Alarms and Door entry systems. Should these systems fail to be upgraded by the end of 2025, this could lead to essential services being inactive, without anyone being aware. This work will have significant financial impact to complete and failure to complete will have significant reputational impact</p>		16	New risk - PSTN Switch Off to be discussed at the next risk assessment with SLT. No funding is currently available to initiate remediation 18 Aug 2023		8	31-Dec-2025	 Constant

Action no	Action description	Latest Note	Latest Note Date	Due Date
COO DITS 045a	Investigations into the entire estate	BA is required to complete investigations and formulate remediation plan	18-Aug-2023	31-Dec-2023
COO DITS 045b	Funding – Start Capital Bid/Gateway Process	Seed funding required to investigate the size of the issue.	18-Aug-2023	31-Dec-2023